



## DHL GLOBALMAIL PACKET & DHL GLOBALMAIL PACKET PLUS FROM SINGAPORE

Meet the perfect match for your lightweight international shipments. DHL GLOBALMAIL PACKET and DHL GLOBALMAIL PACKET PLUS enable you to reach customers worldwide with a reliable and cost effective shipping solution.



Many online retailers are competing to offer their customers a holistic online buying experience from a click of the mouse to receipt of the goods. Since delivery of the goods constitutes a major part of the entire customer experience, online retailers are constantly looking for reliable logistics providers with the right network and product support to be their trusted delivery partners.

### E-commerce Made Easy By DHL

We know what it takes to grow and sustain your e-commerce business around the world – we are the e-commerce specialists and offer you solutions to drive your e-business into the burgeoning international market.

### Superior Service Worldwide

DHL GLOBALMAIL PACKET is your ideal delivery solution for merchandise such as apparel, electronic accessories and costume jewelry. It is an economical option for e-tailers, promising reliable delivery by local postal carriers in the destination country.

DHL GLOBALMAIL PACKET PLUS offers additional benefits and high-value features for your shipments. With online milestone tracking, dedicated customer service options, plus insurance<sup>1</sup> of up to EUR100, DHL GLOBALMAIL PACKET PLUS is our economical and comprehensive solution for lightweight international B2C shipments.

## DIMENSIONS & REQUIREMENTS

### Weight/ Size Limits

Length	Maximum 60 cm
Weight	Maximum 2 Kg
Size	(Length + Girth <sup>2</sup> ) shall not exceed 90 cm

#### Notes:

1. Shipment Value Protection is a value added service.
2. Girth is 2W + 2H

**DHL eCommerce – Excellence. Simply delivered.**

## DHL GLOBALMAIL PACKET ADVANTAGES

- Affordable shipping option for lower value parcels weighing up to 2kg
- Extensive reach through the DHL Global network
- Pick up option<sup>1</sup>
- Easy-to-use online portal for your shipment preparation
- Origin dispatch confirmation status via our online portal<sup>2</sup>

## DHL GLOBALMAIL PACKET PLUS ADDITIONAL ADVANTAGES

- All DHL GLOBALMAIL PACKET advantages and more
- Peace of mind in the event of shipment loss or damage with our Shipment Value Protection<sup>3</sup> service
- End-to-end milestone tracking<sup>4</sup>
- Customer Service contact to handle enquiries

### TRANSIT TIMES FROM SINGAPORE\*

#### Destination/ Transit Times

Europe	
Austria	5 - 8
Belgium	7 - 9
Czech Republic	7 - 10
Denmark	10 - 14
Finland	7 - 9
France	5 - 8
Germany	6 - 8
Hungary	7 - 10
Ireland	8 - 11
Italy	10 - 14
Netherlands	5 - 8
Poland	7 - 10
Portugal	8 - 14
Spain	6 - 9
Sweden	5 - 9
Switzerland	5 - 9
Turkey	9 - 12
United Kingdom	4 - 6
Rest of Europe	8 - 14

#### Destination/ Transit Times

Asia Pacific	
Australia	6 - 10
China	9 - 12
Hong Kong	3 - 5
Japan	5 - 8
New Zealand	4 - 8
Thailand	9 - 14
Rest of Asia Pacific	6 - 18
Americas	
Canada	11 - 14
United States of America	7 - 10
South America	6 - 18
Middle East & Africa	
United Arab Emirates	7 - 10
Rest of Middle East & Africa	6 - 18

#### Notes:

1. Pick up is a value added service available for selected areas with minimum volume required.
  2. Subject to shipment data availability.
  3. Shipment Value Protection is a value added service
  4. Final delivery scan is available in selected destinations.
- \* Transit times quoted are estimates in business days and exclude local public holidays. Transit Time quoted are subject to delays due to customs inspection and/or force majeure event as well as changes without prior notice .

### CONTACT DETAILS

For more information on DHL Globalmail Packet & DHL Globalmail Packet Plus, please contact your account manager or email us at [ask\\_lisa@dhl.com](mailto:ask_lisa@dhl.com).

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