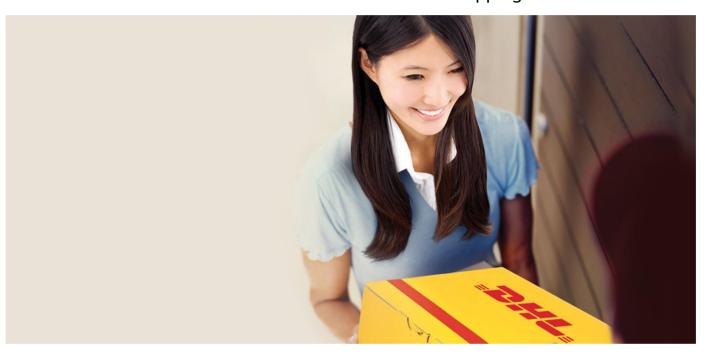


DHL GLOBALMAIL PACKET & DHL GLOBALMAIL PACKET PLUS

FROM SINGAPORE

Meet the perfect match for your lightweight international shipments. DHL GLOBALMAIL PACKET and DHL GLOBALMAIL PACKET PLUS enable you to reach customers worldwide with a reliable and cost effective shipping solution.



Many online retailers are competing to offer their customers a holistic online buying experience from a click of the mouse to receipt of the goods. Since delivery of the goods constitutes a major part of the entire customer experience, online retailers are constantly looking for reliable logistics providers with the right network and product support to be their trusted delivery partners.

E-commerce Made Easy By DHL

We know what it takes to grow and sustain your e-commerce business around the world – we are the ecommerce specialists and offer you solutions to drive your e-business into the burgeoning international market.

Superior Service Worldwide

DHL GLOBALMAIL PACKET is your ideal delivery solution for merchandise such as apparel, electronic accessories and costume jewelry. It is an economical option for e-tailers, promising reliable delivery by local postal carriers in the destination country.

DHL GLOBALMAIL PACKET PLUS offers additional benefits and high-value features for your shipments. With online milestone tracking, dedicated customer service options, plus insurance¹ of up to EUR100, DHL GLOBALMAIL PACKET PLUS is our economical and comprehensive solution for lightweight international B2C shipments.

DIMENSIONS & REQUIREMENTS

Weight/ Size Limits

Length Maximum 60 cm

Weight Maximum 2 Kg

Size (Length + Girth²) shall not exceed 90 cm

Notes

- 1. Shipment Value Protection is a value added service.
- 2. Girth is 2W + 2H

DHL GLOBALMAIL PACKET **ADVANTAGES**

- Affordable shipping option for lower value parcels weighing up to 2kg
- Extensive reach through the DHL Global network
- Pick up option¹
- Easy-to-use online portal for your shipment preparation
- Origin dispatch confirmation status via our online portal²

DHL GLOBALMAIL PACKET PLUS ADDITIONAL ADVANTAGES

- All DHL GLOBALMAIL PACKET advantages and more
- Peace of mind in the event of shipment loss or damage with our Shipment Value Protection³ service
- End-to-end milestone tracking⁴
- Customer Service contact to handle enquiries

TRANSIT TIMES FROM SINGAPORE

Destination/Transit Times

Described in Transfer Times		
Europe		
Austria	5 - 8	
Belgium	7 - 9	
Czech Republic	7 - 10	
Denmark	10 - 14	
Finland	7 - 9	
France	5 - 8	
Germany	6 - 8	
Hungary	7 - 10	
Ireland	8 - 11	
Italy	10 - 14	
Netherlands	5 - 8	
Poland	7 - 10	
Portugal	8 - 14	
Spain	6 - 9	
Sweden	5 – 9	
Switzerland	5 – 9	
Turkey	9 – 12	
United Kingdom	4 – 6	
Rest of Europe	8 -14	

Destination/Transit Times

Asia Pacific	
Australia	6 - 10
China	9 - 12
Hong Kong	3 - 5
Japan	5 - 8
New Zealand	4 - 8
Thailand	9 - 14
Rest of Asia Pacific	6 - 18
Americas	
Canada	11 - 14
United States of America	7 - 10
South America	6 - 18
Middle East & Africa	
United Arab Emirates	7 - 10
Rest of Middle East & Africa	6 - 18

Notes:

- Pick up is a value added service available for selected areas with minimum volume required.
- Subject to shipment data availability.
- 3. Shipment Value Protection is a value added service
- Final delivery scan is available in selected destinations.
- Transit times quoted are estimates in business days and exclude local public holidays. Transit Time quoted are subject to delays due to customs inspection and/or force majeure event as well as changes without prior notice.

CONTACT DETAILS

For more information on DHL Globalmail Packet & DHL Globalmail Packet Plus, please contact your account manager or email us at ask_lisa@dhl.com.